

# Earn plenty of Points.



GCHJMJXEN 0916

# Say hello to Go365.

# It's your personalized wellness and rewards program.

Getting healthier is easier – and lots more fun – with Go365<sup>™</sup>. When it comes to health and wellness, you have your own approach. One that works for you. Go365 makes it easier to get moving along your path with more ways to start, more Activities to unlock, and more ways to rack up rewards.



### **Unlock Activities.**

Go365 is all about you. You'll receive Activities personalized to help you reach your health goals, no matter where you are on your journey to better health. Just unlock your Activities and earn Points for higher Status.



### Stay inspired.

Getting healthier can be hard. Go365 makes it easier by connecting you to all the tools and resources you need to get there. Tracking your activity is a breeze – just connect your compatible apps or fitness devices and earn Points for all your healthy activities.



### Earn rewards.

Making healthier choices is a lot more fun with Go365. The more you move up in Status, the more Bucks you can earn and spend on great items in the Go365 Mall. Plus, Bonus Bucks, surprise rewards, and monthly Jackpot drawings make getting healthy more fun!



### More Points. Higher Status.

Earning Points pays off big with higher Status levels. Get your spouse and kids involved too and see how fast you can move up in Status.





Adult children can only move a family out of Blue Status by completing a verified workout.



# Stay connected with Go365. Participate when, where, and how you want.

Whether you go online or are on the go, Go365 goes right along with you. Engage and track your wellness journey through a best-in-class digital experience that was designed just for you.

Go365 puts you in the driver's seat. There are lots of ways to get started and start earning Points. Sign-in online or with the App to unlock Recommended Activities that are personalized just for you.

Then track your Points and watch your Bucks build up. Go365 connects to dozens of the most popular activity tracking apps, more than 75 fitness devices and over 40,000 participating fitness facilities, so you can earn rewards for healthy Activities you're already doing. Plus, the App makes it even easier to track your Activities – just snap and send a picture.

# Get it done. Online or on the go.

- View personalized dashboard
- Take your Health Assessment
- Connect your compatible fitness devices or tracking apps
- Unlock Activities
- Track Points
- Submit a picture
- Contact a Health Coach
- Reach out to the Go365 Community
- Join a Challenge

GO365

Make the connection so you don't miss out on rewards!

Unlock activities and rack up rewards

Watch your healthy actions lead you toward personal well-being—and a trip to the Go365 Mall.



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# Unlock Activities. Watch your success lead to your wellbeing.

Go365 is for anyone, at any stage... no matter what shape you're in or how hard you work out. Go365 knows what it takes to motivate and reward you to make healthier choices for life.

Activities	These are simple things you can do every day to get healthier. Tracking your steps, getting a flu shot, going for a bike ride – these are easy ways to keep moving forward with Go365.
Recommended Activities	Once you complete your Health Assessment, you'll get personalized Activities based on your responses. Because Recommended Activities are created just for you, they can have a big impact on your overall health. Plus, you earn more Points for each one you complete.
Go365 Kids <sup>*</sup>	Kids can earn Points when they do "kid" things, like playing on a soccer or baseball team. When you do things that are good for their health, like keeping up with their immunizations and getting a dental check-up, your kids earn more Points.
Challenges	Earn Points by going head-to-head against your friends and co-workers and compete for the most steps taken or pounds lost.

# Have some healthy fun.

Getting healthier is a lot more fun with Go365. Earn Bucks you can use in the Go365 Mall for e-giftcards from Amazon.com, Target, Lowes and Spafinder, the latest activity trackers from Fitbit and Garmin, and more. Plus, you could win a prize in our monthly Jackpot drawings or get a surprise reward.

The merchants represented are not sponsors of Go365 or otherwise affiliated with Go365. The logos and other identifying marks attached are trademarks of and owned by each represented company and/or its affiliates. Please visit each company's website for additional terms and conditions. \*Go365 Kids is not available to all Go365 programs. Check with your Employer or Benefits Administrator to check your eligibility.



LOWE'S

Wellness 365

fitbit.

Gift Card

Mall

Go365.com

Earn Points for your everyday activities – everyday!



ACU	vity	Points	
Take	<b>Ith Assessment</b> your full Go365 Health Assessment online or on the App and earn Points for pleting it for the first time each program year.	500	
<u>OR</u>	<ul> <li>Health Assessment sections =</li> <li>Earn 50 Points for each section you complete online or on the App:</li> <li>Set Active &gt;&gt; Eat Better &gt;&gt; Reduce Stress &gt;&gt; Be Well &gt;&gt; Stay Healthy &gt;&gt; Know Me Bonus Points when you complete all six sections</li> </ul>	50	once/program year
	Adult children are not eligible to earn Points or Bonus	Points for Health	Assessment completion
	<b>t Step Health Assessment Bonus</b> ⊐ -in-a-lifetime reward for your first-time Health Assessment completion.	500	once/lifetime
Earn	Day Health Assessment Bonus 🗔 Bonus Points when you complete your Heath Assessment within 90 days of your 5 program effective date or program renewal date.	250	once/program year
	ekly log* 🗍 /our activity in any of these areas: food, weight, Blood Pressure and Blood Glucose.	10	weekly
	<b>ep Diary*</b> 7 + hours 5 + days per week (Sun-Sat) and log your progress.	25	weekly up to 150/program year
Log i	<b>y Health Quiz*</b> n to the Health IQ app or website and complete a quiz on a variety of health topics. nect your Go365 App to Health IQ to automatically earn your Points.	2	daily
Get n	<b>Ith Coaching*</b> i natched with a certified well-being coach who can give you expert guidance, support and ht management, quitting tobacco, managing stress, healthy eating and more.	l attention in	these areas:
Enro	lling (first time enrollees only)	200	once/lifetime
Three	e phone interactions or three online chats (individually or combined)	50	up to 600/
	e phone interactions or three online chats (individually or combined) mail interactions or six progress note entries (individually or combined)	50 50	up to 600/ program year
Six er Calc These They			
Six er Calc These They and a	mail interactions or six progress note entries (individually or combined) <b>culators</b> — e online tools measure aspects of your health, like "Are you at risk for a heart attack?" can help you take steps to lead a healthier life. There are many different Calculators,	50	up to 300/

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EDUCATION



# (cont. from previous page)



Activity	Points	
First Aid certification 🚍	125	once/program year
An adult member must send the completed CPR Form or First Aid Form, available online, to certification within 90 days of completing the event. The form can be submitted while your completed your certification before your Go365 effective date. Proof of CPR and First Aid ce on the App.	certification is	still valid, if you
Update/confirm your contact information 💷 Verify your information and earn Points.	50	once/program year
Monthly Go365.com visit or Go365 App sign in 르	10	up to 120/ program year
First time Go365 App sign in 📋	50	once/lifetime
Accept online statements Not available for all Go365 members.	50	once/lifetime

Maximum of 500 Points for Health Assessment completion per program year. Health Assessment Points are awarded the same online and on the App. \*Activities will award Points under Personalized Activities on your Go365 Statement.



**Reach Silver Status** Completing your Health Assessment and getting your Biometric Screening gives you a great start toward earning 5,000 Points toward Silver Status. Here's an example of how you can earn 5,000 Points:

Health Assessment First Step Health Assessment Biometric Screening Basketball league Blood donation (x3) Flu shot Daily step (10,000 per day for 30 days) First verified workout of program year Calculator (x4) CPR certification	500 500 2,000 350 150 200 300 750 300 125	<b>5,000</b> <b>Points total</b> (individual plan)
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Go365.com

Earn Points for your everyday activities – everyday!



Activity		Points		
Daily Points 🗔 Earn Points for activities you do every day.		up to 50/day		
Steps	1	per 1,000 steps		
Heart Rate	5	for every 15 minutes above 60% of maximum heart rat		
Calories	5	per 100 calories if burn rate exceeds 200 calories/hr.		
Participating Fitness Facility	10	once/day		
Earn Bonus Points:				
Exceed 50 weekly workout Points	50	only one bonus awarded per week		
Exceed 100 weekly workout Points	100			
Fitness Habit* 🗍	25	once/month		
Start a new fitness habit and submit photo proof to earn your Points include: walking breaks, take the stairs, park further away, stretching		og.		
First verified lifetime workout 📮	500	once/lifetime		

	200	once/meanie
First verified workout each new program year 🗔	750	once/program year
Sports league 르	350	up to 1,400/program year

You must be an active team member in a qualified, organized sports league, such as baseball or basketball. The minimum number of games or matches that must be played is eight. Members must complete a League Participation Form, available online and submit within 90 days of league completion to Go365 or claim Points on the App by sending a photo of the official schedule, award or certificate from your phone.

Challenges*	up to 100/month
Create a Challenge – community 🗍	50
Join a Challenge - community 🗍	50
Create a team – sponsored 🔚	50
Join a team – sponsored 💷	50

Sponsored Challenges are set up by employers. Community Challenges are set up by members.

### Athletic events 🔎

up to 3,000/program year

You must register for and complete a fitness event or race approved by a fitness, athletic, or sporting organization recognized by Go365. Members must complete the Athletic Event Form, available online, and submit it within 90 days of the event completion to Go365 or claim Points on the App by sending a picture of your race bib or results from your phone.

Level 1 e.g.: 1.9 mi/3K – 5.1 mi/9K running, walking or cross-country skiing, Super sprint triathlon	250
Level 2 e.g.: >5.6 mi/9K - 12.4 mi/20K running, walking or cross-country skiing, Sprint triathlon	350
Level 3 e.g.: >12.4 mi/20K running, walking or cross-country skiing, Olympic, ITU, half or full triathlon	500



How Go365 Points are calculated: Each day, Go365 will look at Points earned across all workout types and award the highest value for that day. Points are awarded for one workout type per day. A week is defined as Sunday – Saturday. We are committed to helping you achieve your best health. Rewards for participating in Go365 are available to all members. If you think you might be unable to meet a standard for a Go365 reward, you might qualify for an opportunity to earn the same reward by different means. Sign in to your Go365. com account and visit the Communication center to send us a secure message and we will work with you (and, if you wish, with your healthcare practitioner) to develop another way to qualify for the reward.
\*Activities will award Points under Personalized Activities on your Go365 Statement.

Earn Points for your everyday activities – everyday!



	Activity	Points		
	Health screenings 📮	400	up to 400/program year per screening	
TION	Earn Points by getting screenings such as a Pap smear, mammogram, Prevention Activity Form, available online, within 90 days to earn Poin will automatically earn Points once claim has been received and proce Age restrictions apply. See Go365.com for details.	ts. Go365 members wi		
Z	Dental exam 💷	200	up to 400/program year	
PREVENTION	Visit your dentist and earn Points for preventive dental exams. Submit the Prevention Activity Form, available online, within 90 days to earn Points. Use the App to snap and submit a photo of the date and location where you received your dental exam. Go365 members with Humana medical coverage will automatically earn Points once claim has been received and processed.			
	Vision exam 🖳	200	once/program year	
	Earn Points for a preventive vision exam. Submit the Prevention Activi Points. Use the App to snap and submit a photo of the date and location members with Humana medical coverage will automatically earn Point	on where you received	your vision exam. Go365	
	Flu shot 🚘	200	once/program year	
	Get your annual flu shot and submit the Prevention Activity Form, available online, within 90 days to earn Points. Use the App to snap and submit a photo of the date and location where you received your flu shot. Go365 members with Humana medical coverage will automatically earn Points once claim has been received and processed			
	Nicotine test 🖵	400	once/program year	
	After receiving a cotinine (nicotine) test, submit a Nicotine Test Form, a with your healthcare provider.	available online, within	90 days of completing the test	
	<b>Biometric Screening</b> Earn Points by getting your Biometric Screening at an approved health the Biometric Screening Form, available online, within 90 days of com Screenings completed at a national vendor will submit the results auto	pleting your Screening	to earn Points. Biometric	
	The Biometric Screening measures your:	000		
	Body mass index (BMI)	800 400		
	Blood pressure	400	once/program year	
	Blood glucose	400		

Adult children are not eligible to earn Points for Biometric Screening Completion.

We are committed to helping you achieve your best health. Rewards for participating in Go365 are available to all members. If you think you might be unable to meet a standard for a Go365 reward, you might qualify for an opportunity to earn the same reward by different means. Sign in to your Go365.com account and visit the Communication center to send us a secure message and we will work with you (and, if you wish, with your healthcare practitioner) to develop another way to qualify for the reward.



**Total cholesterol** 





Earn Points for your everyday activities – everyday!



Activity	Points	
Blood donation 🕮	50	up to 300/program year
Donate blood up to six times a year. Earn Points when you submit a Bloo of the donation date or use the App to send a photo of your donation can release by phone.		
Nicotine test in-range results 🖵	400	once/program year
After you receive a cotinine (nicotine) test, submit a Nicotine Test Form, a test with your healthcare practitioner. You can earn Points if the results for awards in-range nicotine results for two years (current and your next pro-	all within a healthy r	
<b>Biometric Screenings in-range results</b> Double your Points if these results are within a healthy range.		
<b>Body mass index (BMI)</b> $\ge$ 18.5 and < 25, or BMI $\ge$ 25 and < 30, with a waist circumference < 40" for males and < 35" for females	800	
Blood pressure < 130/85 mm Hg	400	
Blood glucose < 100 mg/dL or A1c < 6.5%	400	once/program year
<b>Total cholesterol</b> < 200 mg/dL or an HDL $\ge$ 40 mg/dL for males and $\ge$ 50/mg/dL for females	400	
Adult children are not eligible to earn Points for Biometric Screening Cor		

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# About Biometric Screening results

WEB & APP

WEB ONLY

APP ONLY

Go365 automatically awards in-range biometric screening results for two years (current and your next program year in the prevention and healthy living categories) for Blood Pressure, Blood Glucose and Total Cholesterol. Only your BMI needs to be rechecked every program year. Some employers may require a full biometric screening completed each year. Check with your employer or Benefits Administrator.











# Go365 KIDS<sup>TM</sup>

<b>Dental exam</b> Take your kids to the dentist and earn Points for preventive dental exams.	100	up to 200/program year
Vision exam Earn Points for a preventive vision exam.	100	once/program year
Flu shot Help your children avoid getting the flu by making sure they get an annual flu shot.	100	once/program year
<b>Preventive care visit</b> A pediatrician can check on the health of your children and you can ask any questions you may have about their health.	200	once/program year
Immunizations At designated ages, your children will receive immunization shots to help	100	once/program year

The Kids Health Assessment covers a child's physical activity, nutrition, lifestyle, and wellbeing. You get a better understanding of your children's current health and the areas that need improvement. No Points are awarded for Kids

**Points** 

### protect them from various illnesses.

### Fitness 🖵

**Activity** 

Health Assessment 🖵

Health Assessment completion.

Children (up to 18 years old) in a Go365 program can earn Points for two qualifying sports league activities and four athletic events, like baseball or swimming, per program year. Each sport season qualifies as a single sports league. Minimum number of games or matches is eight.

Sports league	100	up to 200/program year
Athletic events	50	up to 200/program year per child

1,000 maximum total Points may be earned per program year per child. Up to 500 maximum preventive Activity Points may be earned per program year per child. Preventive Activities include: dental exam, vision exam, flu shot, preventive care visit and immunizations. Children may earn up to 200 Points per program year for participating in an employer-sponsored event.

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# Athletic Events

If your children participate in events like running, walking, cycling or swimming, they can earn Points that contribute to your family's overall Point total and Status.



Google play

Go365.com

WEB & APP WEB ONLY APP ONLY

# Go365 Activities Summary.

Complete Point detail for each Activity including annual maximums and limits on pages 5-10.



# **Education**

Activity	Points					
Health Assessment full completion	500	once/program year				
<u>OR</u> Earn 50 Points for each section you complete. Bonus Points when you complete all six sections.						
First Step Health Assessment Bonus	500	once/lifetime				
90 Day Health Assessment Bonus	250	for completion within the first 90 days of program year				
Weekly Log	10	weekly				
Sleep Diary	25	weekly up to 150/program year				
Daily Health Quiz	2	daily				
Health Coaching	Health Coaching					
Enrolling	200	once/lifetime				
Three phone interactions or three online chats	50	up to 600/program year				
Six email interactions or six progress note entries	50					
Calculator(s)	75	up to 300/program year				
CPR certification	125	once/program year				
First Aid certification	125	once/program year				
Update/confirm your contact information	50	once/program year				
Monthly Go365.com visit or Go365 App sign in	10	up to 120/program year				
First time Go365 App sign in	50	once/lifetime				
Accept online statements	50	once/lifetime				

## **Fitness**

Activity	Points		
Daily Points		up to 50/day maximum	
Steps	1	per 1,000 steps	
Heart Rate	5	for every 15 minutes above 60% of maximum heart rate	
Calories	5	per 100 calories if burn rate exceeds 200 calories/hr.	
Participating Fitness Facility	10	once/day	
Fitness Habit	25	once/month	
First verified lifetime workout	500	once/lifetime	
First verified workout each new program year	750	once/program year	
Sports league	350	up to 1,400/program year	
Challenges		up to 100/month	
Create a Challenge	50		
Join a Challenge	50		
Create a team	50		
Join a team	50		
Athletic events		up to 3,00/program year	
Level 1	250		
Level 2	350		
Level 3	500		
Kids sports league	100	up to 200/program year	
Kids athletic events	50	up to 200/program year	

# **Healthy Living**

Activity	Points	
Health screening*	400	per eligible screening
Dental exam	200	up to 400/program year
Vision exam	200	once/program year
Flu shot	200	once/program year
Nicotine test	400	once/program year
Kids preventive care visit	200	once/program year
Kids dental exam	100	up to 200/program year
Kids vision exam	100	once/program year
<b>Kids immunizations</b>	100	once/program year
Kids flu shot	100	once/program year
Biometric Screening comp	oletion:	
Body mass index (BMI)	800	
Blood pressure	400	,
Blood glucose	400	once/program year
Total cholesterol	400	
* Subject to certain requirements an if they are applicable to you. Kids Preventive Activities have a 5		

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# Prevention

# Plan your next Status move. Sign in to Go365.com or download the Go365 App.



Then use this worksheet to map out the number of Points you need to move up to the next Go365 Status level. Include standard Activities, as well as Recommended Activities based on your Health Assessment responses.

Check the next Status level based on your current Status) Status goal: OBronze OSilver OGold	Platinum
Points required:	or each Status level.
Sample: Set a flu shot	200 PTS
Recommended Activities: Once you complete your Health Assessment, you'll get personalized Activities based of Recommended Activities are created just for you, they can have a big impact on your of Parn more Points for each one you complete.	
O	PTS
O	PTS
O	PTS
0	PTS
Activities: These simple things you can do every day to get healthier. Tracking your steps, getting ide – these are easy ways to keep moving forward with Go365.	g a flu shot, going for a bike
D	PTS
0	PTS
D	PTS

Go shopping: the Go365 Mall has a wide selection of rewards to choose from:





Go365 is not an insurance product. Not available with all Humana health plans. The merchants represented are not sponsors of Go365 or otherwise affiliated with Go365. The logos and other identifying marks attached are trademarks of and owned by each represented company and/or its affiliates. Please visit each company's website for additional terms and conditions.

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**Humana, Inc. and its subsidiaries** comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Humana, Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Humana, Inc. and its subsidiaries provide:

- Free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.
- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call 1-877-320-1235 or send an email to accessibility@humana.com, or if you use a TTY, call 711.

If you believe that Humana, Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Discrimination Grievances P.O. Box 14618 Lexington, KY 40512-4618

If you need help filing a grievance, Call 1-877-320-1235 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

### U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800–368–1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

# Multi-Language Interpreter Services

**English:** ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-877-320-1235 (TTY: 711)**.

**Español (Spanish):** ATENCIÓN: si usted habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-320-1235 (TTY: 711)**.

繁體中文 (Chinese): 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-877-320-1235 (TTY: 711)。

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-320-1235 (TTY: 711)**.

한국어 (Korean): 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-320-1235 (TTY: 711)번으로 전화해 주십시오.

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-320-1235 (TTY: 711)**.

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-320-1235 (телетайп: 711)**.

**Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-320-1235 (TTY: 711)**.

**Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-320-1235 (ATS : 711)**.

**Polski (Polish):** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-320-1235 (TTY: 711)**.

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-877-320-1235 (TTY: 711)**.

**Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-320-1235 (TTY: 711)**.

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-320-1235 (TTY: 711)**.

# (Arabic): العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-320-1235 (رقم هاتف الصم والبكم: 711). 日本語 (Japanese): 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 1-877-320-1235 (TTY : 711) まで、お電話にてご連絡ください。

# :(Farsi) فارسی

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-320-1235 (رقم هاتف الصم والبكم: 711).

**Diné Bizaad (Navajo):** Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih **1-877-320-1235 (TTY: 711)**